



## Beverage Equipment US Warranty

New machines that have been manufactured by or for GMCW (Grindmaster-Cecilware Corporation™) and all parts thereof are conditionally\* warranted to the original user by GMCW to be free from defects in material and workmanship (existing at the time of manufacture and appearing during the stated warranty period) under normal use and service as follows:

**All Equipment unless specified otherwise below: 1 year parts and 1 year labor.**

### **Crathco® Barrel Style Freezers**

1 year parts , 1 year labor, 5 years compressor parts

### **G-Cool/Crathco® Classic Premix Dispensers**

1 year parts, 1 year labor, 5 years compressor parts

### **Arctic Series (Ugolini) Cold Beverage Dispensers**

1 year parts, 90 days labor

### **Powdered Beverage Dispensers**

2 years parts, 1 year labor

### **Micro-Controller based boards (except Granita and Crathco® Barrel Style Freezers and PIC)**

3 years parts, 1 year labor

### **All Grinding Burrs on coffee grinding equipment manufactured by GMCW (does not include espresso grinders)**

4 years parts (or 30,000 lbs. of coffee - whichever comes first), 1 year labor

### **AVS/VS Vacuum Shuttles®, Classic CS-1 Shuttle®, and CW-1 Warmer**

1 year parts

### **PrecisionBrew™ Coffee Brewers and Space Saver Urns**

2 years parts, 2 years labor

### **Urn Body and Liners**

3 years parts

### **GMCW Accessories (does not include glass decanters and Airpots)**

90 days parts only



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During these warranty periods, GMCW will at its option (and after inspection), repair or replace a defective unit with no charge for parts or bench labor during the applicable parts or labor warranty period, respectively. GMCW's obligation under these warranty periods shall be limited to repairing or replacing any part of said dispenser (excluding plastic parts, rubber parts, light bulbs or normal wear items), which proves defective within the warranty period. These warranty periods run from the date of installation (proof of installation date required) if within 9 months of ship date, or if no proof of installation is provided the warranty start date is the original ship date of the equipment. Travel is covered up to 50 miles or 1 hour, whichever comes first. Labor does not include the cost of shipping to or from the service station or factory.

*\*This warranty is subject to the following conditions, terms and exclusions (for a detailed list see Warranty Explanation):*

- Warranty does not apply to machines or any part thereof which have been subject to any accident, abuse, misuse, neglect, alteration, use on incorrect voltage, improper ventilation, damage caused in transit, improper installation or operation, improper maintenance or repair, normal wear items, plastic or rubber parts, poor water conditions, machine adjustments, temporary non-functioning conditions, fire, flood or acts of God;
- Warranty is in lieu of all other warranties expressed or implied. In no event shall GMCW be liable for consequential or incidental damages.
- The model and serial number of the unit (shown on the serial plate) shall be supplied to the service station or factory along with the defective parts of the unit.
- Upon request by GMCW, some warranty parts, (including but not limited to: motors, compressors, micro-controlled based boards, gear motors, and burrs) shall be shipped prepaid to the Grindmaster-Cecilware™ Factory Service Center designated in the RGA confirmation. Upon receipt, GMCW will inspect parts to verify warranty claim is valid. Replacement parts will be billed out when shipped, and then credited on return of a part that is proven to be a valid warranty claim upon inspection by GMCW. Warranty labor will not be paid until warranty claim parts are received and validated by GMCW.
- Upon request by GMCW, the defective equipment shall be shipped prepaid to the GMCW Factory Service Center designated in the RGA confirmation, or, if requested by GMCW, to an authorized GMCW service location.
- **No field (including travel), outside or service station work is covered by this warranty without prior authorization by the GMCW Service Department.**

The dealers, distributors, employees and agents of GMCW are not authorized to modify this warranty or to add warranties that are binding to GMCW. Neither written nor oral statements by such individuals establish warranties and thus should not be relied upon. This will establish your warranty rights. The purchaser's redress against GMCW for the breach of any obligation arising from the sale of this equipment, whether derived from warranty or elsewhere, shall be limited to repair, replacement or refund at GMCW™ discretion.